



Project Manager – Critical Power

About us

Centiel is a Switzerland-based technology company that develops, manufactures, and supplies power protection solutions for critical infrastructure. Its product portfolio includes uninterruptible power supply (UPS) systems designed to support operational continuity and energy efficiency. The company builds on engineering expertise in transformer-less and modular UPS technologies. Centiel operates through a network of subsidiaries and channel partners to serve customers in various international markets. Centiel (CNTL) is listed on the SIX Swiss Exchange.

Note: In line with our strategic growth, we are proactively collecting applications for this position as part of a forward-looking recruiting initiative. This means we are evaluating candidate profiles today to anticipate future hiring needs aligned with our development plans.

Who we are looking for

We are looking for a structured and proactive Project Manager to lead the execution of customer projects in a technical environment. The ideal candidate is able to manage complexity, coordinate multiple stakeholders, and ensure reliable delivery from order intake through final handover.

You will take ownership of projects from order intake through delivery and final handover, ensuring clear planning, coordination, communication, risk management, and customer satisfaction throughout the project lifecycle.

Contract details

- Permanent full-time contract (100%)
- Starting date: TBD
- Workplace: Cadro (Lugano), with occasional travel
- Reporting to: VP Data Center Solutions – Critical Power

Scope of the role

This position is accountable for the end-to-end execution of customer projects from order intake to final delivery and handover. This includes planning, coordination, risk management, financial control, and communication with customers, the Sales team, external partners, and Centiel's internal departments throughout the project lifecycle.

Responsibilities

- Lead project execution from order intake through delivery and final handover.
- Review orders and ensure technical clarity, scope alignment, and readiness at project start.
- Plan and manage project scope, timelines, resources, milestones, risks, and priorities.
- Act as the main customer interface during project execution, ensuring clear and timely communication.
- Coordinate internal stakeholders, including Sales, Engineering, Operations, Service, and external partners.
- Monitor project progress, track key metrics, and report status to relevant stakeholders.
- Identify, escalate, and resolve risks, issues, delays, and scope changes.
- Ensure quality standards, testing activities, FAT/SAT, documentation, and final handover are properly managed.

Candidate profile

Qualifications, Skills & Experience

- Degree in Electrical Engineering, Power Engineering, a related technical field, or equivalent practical experience
- Proven experience in project management or project coordination within a technical/engineering environment
- Strong organizational and planning skills, with the ability to manage multiple projects and priorities
- Solid communication skills (written and verbal), with the ability to coordinate internal teams and interface with customers
- Experience working in cross-functional environments (engineering, operations, service)
- Customer-oriented, proactive, and solution-driven mindset
- Strong ability to coordinate stakeholders and keep projects moving in complex technical environments.
- Good understanding of project financials (costs, margins, budgeting) is an advantage
- Technical background or experience in the UPS, power protection, or datacenter industry is a strong plus
- Strong English language skills. Additional European languages (e.g., German, French, Italian, Spanish) are an asset
- Willingness to travel occasionally for customer visits, meetings, and events.

Company values & behavioural competencies

At Centiel, our values guide both our decisions and our daily behaviour.

They define who we are and how we act — shaping the way we work together, serve our customers, and drive innovation.

- Safety, integrity, respect, teamwork – act with honesty and care for people and the environment.
- Own it – act with urgency – take responsibility, make things happen, and deliver with commitment.
- Foster a customer-first mindset – listen, anticipate needs, and create lasting value through service excellence.
- Lead by example – drive continuous improvement – challenge the status quo and share knowledge to grow together.
- Think big and execute – combine ambition and discipline to turn ideas into tangible results.

Every Centiel employee is expected to embody these values through proactive problem-solving, transparent collaboration, and a continuous desire to learn, improve, and contribute positively to our culture and brand.

Expected results in the first 6–12 months

- Successfully lead and coordinate at least two key technical projects from order intake through delivery and handover.
- Implement clear and efficient communication routines with internal and external stakeholders.
- Contribute to improving speed, accuracy, and quality in project execution, with a focus on customer satisfaction and service excellence.

What we offer

- Fair salary in line with the responsibilities of the role
- Flexibility and attention to personal needs in relation to professional activity.
- Autonomy in carrying out tasks.
- Stimulating, open, and inclusive work environment
- Workplace conveniently located near public transport, with covered parking, showers and changing rooms, and close to natural trails that make it easy to combine work with sports activities.

How to apply

If you identify with this role and are interested in joining us, please send your application, indicating "**Project Manager - Critical Power**" in the subject line, and include your CV and relevant certificates to: hr@hq.centiel.com.